



COMMERCIAL CAPABILITY STATEMENT

Owner-operated window, glass and solar panel maintenance
for commercial and public-facing properties



CRYSTAL PANE Commercial Capability Statement

Commercial maintenance with direct accountability

Crystal Pane is an owner-operated Port Augusta contractor providing scheduled and one-off window, glass and suitable solar panel maintenance. Clients deal directly with the business owner from enquiry and site assessment through to scheduling, service delivery, completion checks and follow-up.

Commercial services

Internal and external windows, shopfronts, entries, partition glass, frames, sills, screens and other agreed presentation areas.

Sector fit

Maintenance programs

Weekly, fortnightly, monthly, quarterly, seasonal and site-specific frequencies following assessment.

Solar panel maintenance

Suitable systems assessed for access, condition, work method and site-specific risk controls before service is confirmed.

Residential services

Residential windows, suitable solar panels and glass pool fencing remain available as a secondary service.

Retail and shopping centres Shopfronts, entries and customer-facing glass.	Offices and managed properties Entries, internal glass and scheduled presentation.
Schools and education Low-disruption scheduling, site sign-in and child-safe conduct.	Medical and community facilities Careful movement around occupants and operating requirements.
Government and council Insurance evidence, SWMS, risk controls and induction readiness.	Commercial facilities Defined scope, access planning and recurring maintenance options.

Owner-operator advantage

- One accountable contact from initial assessment through to completion.
- Scope, access, operating constraints and service frequency confirmed before work.
- Scheduling can be planned around trading hours, occupants and public access.
- Recurring programs reduce repeated booking administration and support budget planning.

Contractor readiness and service controls

The following information is provided for initial capability assessment. Current certificates and controlled safety documents can be supplied through the principal's onboarding or procurement process.

Business	Crystal Pane
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ABN	91 242 233 757
Public Liability	\$20,000,000
Insurance period	May 2027
Safety documents	SWMS, site risk assessments, hazard controls, equipment and chemical records
Checks and induction	Police Clearance, Working With Children Check, White Card / Construction Induction and site-specific inductions as applicable
Operating model	Owner operated with direct responsibility for scope, scheduling, work delivery and follow-up

Service delivery process

1. Understand Confirm the site, property type, service areas and preferred timing.	2. Assess Review access, hazards, glass condition and operating constraints.
3. Define Provide a clear quote covering inclusions, exclusions, frequency and pricing.	4. Onboard Coordinate required insurance, SWMS, risk assessment, clearance and induction steps.
5. Deliver Complete the agreed service with site controls and tidy presentation.	6. Review Check completion and confirm follow-up or recurring maintenance requirements.

Discuss a site assessment or contractor onboarding

Daniel Alchin - Business Owner

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This capability statement is a concise website document. Current certificates and controlled records remain subject to their issuing documents, validity dates and the requirements of the relevant principal contractor or site.